

VERITY USER GROUP MEETING AGENDA

09.00 Registration + Coffee/Bacon Rolls (Edwardian Suite)

09.30 Welcome & Introduction (Georgian Suite)

Simon Atkinson, Managing Director - Verity GB

09.50 Verity Corporate Update

Anthony Bettencourt, President/CEO - Verity Inc

10.20 K2 Customer Case Study: Implementing K2 from Requirements Gathering to Go-Live

Ben Anderson, Department of Work & Pensions + Stephen Dale, Semantix

DWP has over 130,000 staff and millions of customers. Recently the Government announced large reductions in staffing levels within the Department and the introduction of new best of breed technologies is therefore vital to increase productivity, while employing fewer people. This presentation will detail how DWP gathered user requirements, then selected and implemented Verity's search and classification solution on top of their mission critical information, and how, with their new strategic search solution in place, all employees have benefited.

11.00 Coffee Break (Edwardian Suite)

11.30 Verity LiquidOffice Introduction: Improving Information Sharing & Reducing Costs with eForms

Gail McNeill, Verity GB

Verity LiquidOffice provides the fastest way for organisations to put all corporate forms and processes online. This presentation will provide a brief introduction to Verity's newly acquired LiquidOffice solution, and detail how replacing manual paper processes with online forms and documents can help you obtain clean and searchable data in a fraction of the time, for a fraction of the cost.

11.50 K2 Customer Case Study: Personalising CRM - Stuart Turner, Morgan Stanley

Morgan Stanley is a worldwide leader in Investment Banking. Their senior bankers need access to the latest and most relevant global client information from multiple applications. This presentation will focus on why Verity was chosen as the integration layer to bring all of these information sources together in a single interface. This includes content from the CRM system, portal information, file system documents and the latest business news from Factiva.

12.30 Lunch (Edwardian Suite)

14.00 Ultraseek Customer Case Study: Site Search at the University of Cambridge - Helen Sargan, Cambridge University

Five years ago Cambridge University purchased Verity Ultraseek to search their large and complex collection of half a million documents. This presentation will span the history of this highly successful implementation which now covers approximately 200 departments on public websites, providing information to students.

14.35 TeleForm Customer Case Study: Cloak and Scanner, The New Tools of the Defence Vetting Agency

Keith Barley, Defence Vetting Agency

This presentation will detail how the DVA has selected Verity's TeleForm solution for the automation of over 140,000 security check and clearance forms, thus improving the speed that it processes the forms and reducing the costs associated with manual data entry. A useful introduction to one of our new solutions following Verity's acquisition of Cardiff Software.

15.10 User Group Summary & Feedback Session

Simon Atkinson, Managing Director - Verity GB

15.30 Tea Break (Edwardian Suite)

15.50 Solution Breakout Sessions:

	Georgian Suite	Adams Suite	Regency Suite
15.50	Entity Extraction Martin Roskelly	Ultraseek 5.3.0 Panos Ntourtoufis	BPA Technical Overview Shaun McKenna
16.20	Verity Response Simon Adler	Ultraseek Panel Discussion Mike O'Donoghue	Content Capture Q&A Matt Ravenhill

16.45 Verity Cocktail Reception (Edwardian Suite)